

## FORM NL-37-CLAIMS DATA

Name of the Insurer: UNIVERSAL SOMPO GENERAL INSURANCE CO. LTD

Upto the quarter ending March 31, 2024

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation / Employer's Liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	No. of claims only	
																				Total	Total
1	Claims O/S at the beginning of the year	377	355	-	355	21,339	17,390	38,729	2,711	5,965	3	8,679	54	23	72	-	11,856	-	676	60,921	
2	Claims reported during the year	938	8,000	-	8,000	3,47,490	12,295	3,59,785	86,213	4,724	2	90,939	116	36	184	-	19,30,293	-	3,051	23,93,342	
	(a) Booked During the year	886	7,993	-	7,993	3,46,510	11,683	3,58,193	84,299	3,741	2	88,042	115	35	184	-	19,30,293	-	2,965	23,88,706	
	(b) Reopened during the year	52	7	-	7	980	612	1,592	1,914	983	-	2,897	1	1	-	-	-	-	86	4,636	
	(c) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
3	Claims Settled during the year	959	7,709	-	7,709	3,46,616	8,130	3,54,746	85,669	6,105	5	91,779	122	29	202	-	18,30,356	-	3,199	22,89,101	
	(a) paid during the year	552	7,194	-	7,194	3,22,122	6,603	3,28,725	77,466	2,058	1	79,525	70	3	137	-	18,27,816	-	2,696	22,46,718	
	(b) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
4	Claims Repudiated during the year	147	21	-	21	12,142	73	12,215	2,585	3,041	-	5,626	3	-	7	-	-	-	39	18,058	
	Other Adjustment ( Closed Claims )	260	494	-	494	12,352	1,454	13,806	5,618	1,006	4	6,628	49	26	58	-	2,540	-	464	24,325	
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
6	Claims O/S at End of the year	356	646	-	646	22,213	21,555	43,768	3,255	4,584	-	7,839	48	30	54	-	1,11,793	-	528	1,65,062	
	Less than 3months	81	528	-	528	17,174	3,842	21,016	2,550	1,008	-	3,558	23	4	7	-	36,490	-	158	61,865	
	3 months to 6 months	71	49	-	49	2,610	1,587	4,197	124	752	-	876	6	7	18	-	1,890	-	38	7,161	
	6months to 1 year	89	28	-	28	1,386	3,869	5,255	117	1,104	-	1,221	3	11	4	-	73,404	-	92	80,107	
	1year and above	115	41	-	41	1,043	12,257	13,300	464	1,720	-	2,184	16	8	25	-	-	-	240	15,929	

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms  
(b) Repudiated means rejected, partial rejection on account of policy terms and conditions  
(c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Upto the quarter ending March 31, 2024

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation / Employer's Liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total	
																				(₹ in Lakhs)	Total
1	Claims O/S at the beginning of the year	31,820.04	748.73	-	748.73	11,919.80	82,566.43	94,486.23	1,877.33	15,088.44	4.69	16,970.46	169.46	125.35	1,325.90	-	1,413.49	-	1,898.48	1,48,958.15	
2	Claims reported during the year	13,863.35	1,647.34	-	1,647.34	70,942.47	75,507.52	1,46,449.99	58,501.89	23,715.37	0.44	82,217.71	92.88	1,120.48	327.80	-	1,01,459.25	-	4,272.84	3,51,451.63	
	(a) Booked During the year	13,316.84	1,646.29	-	1,646.29	68,732.88	71,049.94	1,39,782.83	57,438.01	21,323.89	0.44	78,762.35	92.27	965.83	327.80	-	1,01,459.25	-	4,131.21	3,40,484.66	
	(b) Reopened during the year	546.51	1.05	-	1.05	2,209.59	4,457.58	6,667.16	1,063.88	2,391.48	-	3,455.36	0.60	154.64	-	-	-	-	141.63	10,966.97	
	(c) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
3	Claims Settled during the year	18,561.83	1,520.93	-	1,520.93	72,715.58	33,272.61	1,05,988.19	57,440.55	15,686.22	5.13	73,131.91	113.67	221.17	548.91	-	96,328.46	-	3,962.68	3,00,377.76	
	(a) paid during the year	16,223.56	1,496.86	-	1,496.86	76,879.29	30,902.61	1,07,781.90	40,752.32	8,176.66	0.41	48,929.39	35.79	182.63	207.53	-	95,337.87	-	3,721.33	2,73,916.86	
	(b) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
4	Claims Repudiated during the year	473.06	89.87	-	89.87	3,333.95	455.57	3,789.53	1,461.66	7,062.27	-	8,523.92	11.00	-	20.50	-	-	-	29.99	12,937.88	
	Other Adjustment ( Closed Claims )	1,865.21	(65.80)	-	(65.80)	(7,497.66)	1,914.42	(5,583.24)	15,226.58	447.30	4.72	15,678.59	66.88	38.54	320.88	-	990.59	-	211.37	13,523.02	
5	Unclaimed (Pending Claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
6	Claims O/S at End of the year	27,121.56	875.14	-	875.14	10,146.69	1,24,801.34	1,34,948.03	2,938.67	23,117.59	-	26,056.26	148.66	1,024.65	1,104.79	-	6,544.28	-	2,208.64	2,00,032.01	
	Less than 3months	1,251.30	295.72	-	295.72	3,454.15	25,446.74	28,900.88	2,045.45	6,132.06	-	8,177.50	31.19	0.50	152.20	-	1,878.28	-	734.47	41,422.05	
	3 months to 6 months	9,535.54	125.73	-	125.73	1,565.11	14,492.98	16,058.09	135.38	5,559.56	-	5,694.94	36.95	1.60	137.73	-	125.44	-	201.66	31,917.67	
	6months to 1 year	1,493.04	154.85	-	154.85	1,828.26	29,639.99	31,468.25	162.71	6,790.56	-	6,953.27	10.31	961.54	15.95	-	4,540.56	-	255.27	45,853.04	
	1year and above	14,841.67	298.84	-	298.84	3,299.17	55,221.64	58,520.81	595.14	4,635.42	-	5,230.56	70.21	61.00	798.91	-	-	-	1,017.25	80,839.26	

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms  
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(c) Claim o/s should be exclusive of IBNR AND IBNER reserves